

Our commitment to you is to provide a trustworthy guarantee against material or manufacturing defects. This guarantee is in addition to and does not affect your statutory rights and is free of charge. Please note the following terms and conditions:

1. The guarantee is available to only the original purchaser of a SONTRONICS microphone or cable who completes and returns to OMNISONIC INTERNATIONAL LIMITED the guarantee registration form, along with proof of purchase from an approved SONTRONICS retailer, within 30 days of purchase. This guarantee is not transferable.
2. The guarantee applies and is limited to NEW and BOXED/CASED products, supplied in manufacturer's original packaging. This guarantee does not extend to used, ex-display or ex-showroom products.
3. The manufacturer's packaging, including any cases, wooden boxes, foam parts and any supplied accessories, forms part of the product and must be retained in order to maintain the validity of this guarantee.
4. The guarantee is limited to material and manufacturing defects only that may occur under normal use and in accordance with any operating instructions. If you are unsure about how to operate your SONTRONICS product, please contact your retailer or your local distributor for assistance BEFORE connecting the product to your equipment.
5. The guarantee does not cover faults caused by factors outside the manufacturer's control, including, but not limited to:
  - failure to follow operating and maintenance instructions
  - normal wear and tear
  - inappropriate use and/or cleaning
  - accidental and/or wilful damage
  - modification, alteration, transformation or relocation of any part of the product or any accessory supplied with the product
  - damage caused by electrical storm or power surge
6. The guarantee applies, and is limited, to the product and its supplied accessories only.
7. You shall notify your retailer or local distributor within 24 hours upon discovery of any suspected defect.
8. If the product is found to be defective within the definition detailed above, OMNISONIC INTERNATIONAL LIMITED shall, at its discretion, either replace or repair the product, or provide new goods and parts in replacement to make good any fault. This shall be OMNISONIC INTERNATIONAL LIMITED's sole obligation under this guarantee, which excludes, but is not limited to, any claim for consequential loss or damage.
9. Any repair work shall only be undertaken by a party first approved by OMNISONIC INTERNATIONAL LIMITED.
10. If a claim is made under this guarantee, you, the customer, are responsible for any shipping and handling costs to return the unit to the original place of purchase or local distributor.
11. If a claim is made under this guarantee and the defect is not due to faulty materials or manufacture, OMNISONIC INTERNATIONAL LIMITED, and/or its official representatives, distributors or servicing partners, reserves the right to make reasonable charges to you, the customer, in respect of any service engineer's time and/or replacement parts and/or shipping and handling costs, in accordance with our Service & Maintenance Tariff. Details of this Tariff are available upon request.
12. Wherever possible, any claim made under the terms of this guarantee will be handled by the local official representative or distributor in your country. However, if it is deemed that the product, after exhausting all possible options, cannot be effectively repaired or replaced locally, you, the customer, shall be responsible for the shipping and handling costs of returning the product to OMNISONIC INTERNATIONAL LIMITED. Details of your local distributor can be found on our website, [www.sontronics.com](http://www.sontronics.com), or by application in writing to Omnisonic International Limited, The Aztec Centre, 44 Nuffield Road, Poole, Dorset, BH17 0RT, United Kingdom.
12. The SONTRONICS ST-POP pop filter is not covered by a lifetime guarantee but is covered by a two-year replacement guarantee. However, all other terms & conditions of the lifetime guarantee apply.

These terms of business herein shall be subject to and interpreted in accordance with the laws of England and Wales and the Courts of England and Wales shall have the sole right to hear disputes concerning or arising from them.